



WARRANTY POLICY

(Valid for After Sales market in all countries except in USA and Canada)

This warranty applies to all supplies of original tires made by or on behalf of TWS, branded TRELLEBORG, MITAS, MAXIMO or CULTOR, used in normal agriculture/forestry service as indicated for each single product, bearing its original serial number. It does not cover any tires without the TRELLEBORG or MITAS brand name and production code (month/year or week/year).

1. What is Warranted

- 1.1 TWS agrees to provide, in respect of every supply of tires, a warranty to owners/user's on such terms set out in this Policy.
- 1.2 If, before wearing down to 20% of tread depth remaining, any tire becomes unusable as a result of defective design, workmanship or material, it will be replaced with an equivalent new Trelleborg or Mitas tire on the basis set forth in the section titled "**Warranty Period and Pro Rata Percentage**" on the following page. This coverage is limited to the life of the original usable tread, or to the time periods specified herein, whichever occurs first. Such warranty shall be applied to replacement tires.

2. Exclusions

The warranty herein shall not apply to the following causes or conditions:

- Field or road hazards (e.g. puncture, stubble damage, impact break, tear or chunk in tread, bar or shoulder);
- Damage due to:
 - for agricultural tyres: use in non-agricultural uses such as logging or industrial operation;
 - improper applications such as when the size and load range of the tire doesn't correspond to the specification of the equipment manufacturer, or misapplications;
 - apparent overload or improper inflation pressure or abuse, operation at excessive speed;
- Tread wear-out or tire failure resulting from improper mounting, demounting, damage rim, rim slip, wheel misalignment, tire / wheel assembly imbalance, mismounting or adjacent tires trueing, or other vehicle conditions, defects or characteristics, breaks or any mechanical problem, loss or liquid ballast, chain damage;
- Improper repair or improper insertion of sealant, balancing, or filler materials;
- Intentional alteration of either the appearance or the physical characteristics of the tire;
- Mounting damage or conditions caused by ageing or improper storage (ozone or weather checking);
- Tires used with improper tubes/rims, broken or kinked bead;
- Failure to observe any of the "Owner-User's Obligation" items listed below and damage due to abuse, vehicle projection, accident, collision, fire or vandalism.
- Vibration problems caused by wheels or not correct matching of tire and rim during assembly (if not done by TWS).

3. Warranty Period Agricultural & Forestry Tires and pro rata percentage on After Markets Warranty Period Rims, Tubes and Tires for special application (e.g. snow groomer tires) (The Maximum warranty period can vary Country to Country)

- 3.1 Maximum 6 (Six) years for TRELLEBORG branded tires from the week and year of manufacturing date (which is moulded on the sidewall of the tire).
Maximum 5 (Five) years for MITAS branded tires from the week and year of manufacturing date (which is moulded on the sidewall of the tire).
Maximum 4 years for MAXIMO and CULTOR branded tires from the week and year of manufacturing date (which is moulded on the sidewall of the tire).



Replacement price: the current cost of the replacement tire is multiplied to the appropriate pro rata percentage (“Tread Wear Percentage”) described below. Only in case of special local laws indications, appropriate taxes, mounting or other service charges will be added.

Calculation of “Tread Wear Percentage” (determined by TWS Sales Representative):

The tread depth has to be measured in the centre of the tire.

Tire’s wear percentage (percent worn) = $100 - [(RTD/OTD) * 100]$

RTD = Residual Tread Depth at the time of inspection

OTD = Original Tread Depth of the new tire

3.2 Warranty period harvesting Trelleborg tires

Maximum 6 (Six) years for Trelleborg branded tires from production week or proof of purchasing (must be attached to the claim form). Percentage of refund according to the tire age or remaining tread depth. Remaining tread depth has to be used as reference for the refund in case of percentage lower than the one corresponding to the year of service.

<u>Years of age harvesting tires</u>	<u>Refund</u>
1-2 If worn less than 25%	100%
3	80%
4	60%
5	40%
6	20%

3.3 Warranty period harvesting Mitas tires

Maximum 5 (Five) years for Mitas branded tires from production week or proof of purchasing (must be attached to the claim form). Percentage of refund according to the tire age or remaining tread depth. Remaining tread depth has to be used as reference for the refund in case of percentage lower than the one corresponding to the year of service.

<u>Years of age harvesting tires</u>	<u>Refund</u>
1 If worn less than 25%	100%
2	80%
3	60%
4	40%
5	20%

3.4 Warranty period tubes and tires for special application (e.g. snow groomer tires)

Maximum of 6 (Six) years. Percentage of refund is calculated according to the age.

<u>Years of age tubes</u>	<u>Refund</u>
1-2	100%
3-4	70%
5-6	50%
>6	0%

3.5 Warranty period rims:

2 (two) years from manufacturing date or proof of purchasing

4. TWS shall not be liable for incidental or consequential damage of any kind, loss of time or loss of vehicle use, or inconvenience not deriving from tire technical defects. No other warranties, express or implied, including warranties of merchantability or fitness for a particular purpose are extended. TWS will be liable for any damage to third parties, only if they are strictly related to the tire technical



defects, directly or through its Insurance Co of reference. TWS and/or the Insurance Co. keep the right to investigate the existence of liability for the damages occurred.

5. Owner – User’s Obligation

It is the owner-users obligation to operate tires within the load and speed limits at cool air pressures specified by TWS in the Technical Manual for load and speed according to individual tyre size, type and load capacity and to maintain proper alignment of wheels.

In case of an adjustment claim, the original owner-user must present the tire to an authorized TWS dealer or distributor, complete and sign the customer adjustment claim form and pay the appropriate replacement price, taxes and service charges for a new current equivalent Trelleborg tire.

TWS is not liable for any other warranty not included in this agreement.